

CURRICULUM VITAE
for
KIM VIBORG ANDERSEN

Copenhagen Business School
Department of Informatics
Howitzvej 60, DK - 2000 Frederiksberg
Phone: +45-3815-2437
Fax: +45-3815-2401
GSM: +45-7242-1501

E-mail: andersen@cbs.dk
URL: <http://www.cbs.dk/~andersen>
Chat ICQ # 120-531-445
MSN viborgan@hotmail.com
Skypeid # kimviborg; +45-3698-0710

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POSITIONS AND EDUCATIONAL BACKGROUND

- Professor, Copenhagen Business School (2003-)
- Visiting Professor, School of Information Systems, Deakin University, Australia (January 2004)
- Visiting Professor, Department of Economics, Statistics, and Information Systems (ESI), Örebro University, Sweden (2003)
- Part-time Visiting Professor, Aalborg University, Denmark (Fall 2005)
- Research Manager for DEMO_Net funded as Network of Excellence (Noe) by EU (2006-2010) (www.demo-net.org)
- Study director for the Ph.D. Program at the Department of Informatics, Copenhagen Business School (2005-)
- Director for the Center for Research on Information Technology in Policy Settings (CIPS) [www.cbs.dk/cips] (Fall 1998-)
- Project manager for EU ASIA IT&C projects MAXCROP (2002-2004), LeGov (2004-2005), eBhutis (2004-2006)
- Evaluator and reviewer for the European Commission ESPRIT, 5th Framework IST-program (SUPPLYPOINT, TRANSACT, MESSENGER, SERVEX, INDIA, myFASHION, mEXPRESS, eCOMMLex, eSHARING, and IPDSM) (1999-)
- Evaluator and reviewer for The Research Council of Norway (2003-)
- Founder and study director for the e-commerce master program (M.Sc.) at the Copenhagen IT University [www.ebuss.dk & www.it-c.dk] (1999-2002)
- Member of study board for the Executive Master Program on E-commerce (GEM), Copenhagen Business School (2000)
- Associate Professor, Copenhagen Business School (1997-2003)
- Visiting researcher at Tokyo University (1996-1997)
- Assistant Professor, Aalborg University, Denmark (1994-1997)

Ph.D. (1994) and MA (1989) from Copenhagen University.

Visiting Scholar at the University of California at Irvine, Center for Research on Information Technology and Organizations (1991-92 + 1993)

TEACHING AREAS

E-government -- M.Sc. classes (2004-)

Information Systems and project management – M.Sc. classes (Theoretical and Applied IT project management)

Information systems and organizational challenges – BA and M.Sc. classes (BPR, TQM), MBA classes (IT and Policy challenges)

Ph.D. courses on qualitative and quantitative IS research methods, research paper writing (2003-5)

Censor (DTU, Aalborg University)

Ph.D. committee member (Søren Hjarup, DTU, Rolf Nikula, Aalborg Universitet, Carolina Chan, Australia, Jan Karlsbjerg, Aalborg University)

Ph.D. supervision (Helle Zinner Henriksen, Ann Fogelgren-Pedersen, Møyfrid Kårstad Sannarnes, Christine Secher, Kaare Lines, Jeppe Agger Nielsen, Haukur Anthonsen)

RESEARCH AREAS

Organizational challenges and information systems

E-government

Current EU Projects: DEMO-NET, EBHUTIS, LEGOV (see description at www.cbs.dk/cips)

Research network:

- Global E-commerce Diffusion and Impacts (headed by UC Irvine with participants from eight countries) URL <http://www.crito.uci.edu>
- IT in government (global network with scholars from UC Irvine, Albany University, Erasmus University, Oslo University, Umeå University, University of Liege, Copenhagen Business School et al.)
- European group of public administration and information technology (participants from Germany, Denmark, Netherlands, UK, and Belgium)
- Network of excellence (business schools in Germany, Denmark, Netherlands, Sweden, UK, and Norway)

APPOINTMENTS (Editorial boards, steering committees, reviewers etc.)

Advisory panel for Marcus Evans

Member of Scientific Board of Journal of Applied Quantitative Methods

Guest editor for special issues of Scandinavian Journal of Information Systems & International Journal of E-Government Research

Editorial boards member:

- Journal of Information Technology and Politics (<http://www.jitp.net>)
- IJPSEM (International Journal of Public Services, Economics and Management URL <http://www.inderscience.com/browse/index.php>)
- Journal of Management Science (JMS) as Advisory Editor (<http://www.jofms.net/>)
- Intl Journal of Electronic Governance (IJEG, <http://www.inderscience.com/ijeg>)
- The International Journal of Electronic Democracy
- International Journal of Electronic Government Research (IJEG)
- Information Communication & Society (iCS)
- Intellectual Economics and Social Cohesion (published by The Faculty of Economics and Finance Management of Mykolas Romeris University, Vilnius)
- E-science Quarterly
- Danish Journal of Informatics and Accounting
- Danish Internet Handbook (editor)

Reviewer for ICIS, IJEC, EJIS, ECIS, Bled e-commerce conference, DEXA, IADIS, mobile roundtable conference, etc.

Reviewer for European Journal of Information Systems (EJIS), International Journal of Electronic Government Research (IJEGR), etc.

Program committee/ chairs

- Program Committee of the First International Conference on Methodologies, Technologies and Tools enabling e-Gov, MeTTeG'07, Camerino (Italy), 27-28 September 2007.
- Track chair on e-government at the European Conference on Information Systems (ECIS), Göteborg, Sweden, June 2006 <http://www.ecis2006.se>
- International Conference on Electronic Government (EGOV), DEXA 2002, 2003, 2004, 2006 www.dexa.org (program committee member and track chair)
- Member of the track technical programme committee of the track on 'Socio-Economic Implications of Information and Communication Technologies' of "Innovations in Information Technology" Conference (IIT06) (<http://www.it-innovations.ae/>) to be held in Dubai, 19-21 November 2006
- Mini-track chair (e-government cluster) at the 39th Hawaiian International Conference on System Sciences, January 2006 and the 40th Hawaiian International Conference on System Sciences, January 2007 URL <http://www.ctg.albany.edu/conference/hicss/>
- General Chair, DEXA 2005 URL <http://www.dexa.org>
- IPC member of the EURO mGOV conference <http://www.mgovernment.org>.
- Program Committee of the 2005 Information Resources Management Association (IRMA) International Conference. San Diego, California, USA during May 15-18, 2005.
- Workshop on Grids for e-Government, Held in conjunction with SAINT2005, The IEEE/IPSJ Symposium on Applications and the Internet. Jan. 31 - Feb. 4, 2005, Trento,

ITALY. URL <http://www.saint2005.org>

- ECIS 2005 (Regensburg) Track committee member for the track dedicated to eGovernment: <http://www.ecis2005.de/track4.html>
- AIS SIG on e-government (approved December 2003) (with Åke Grönlud)
- EU Observatory on Interoperable eGovernment Services (steering committee) 2004-2007
- Track co-chair of Sixth International Conference on Electronic Commerce, ICEC'2004: Towards a new services landscape URL <http://www.icec04.net/> Delft, The Netherlands 25-27 October 2004
- IADIS International Conference e-Society 2003. URL <http://www.iadis.org/es2003>
- *IFIP/ TC8 WG8.4*. Developing a dynamic, integrative, multi-disciplinary research agenda in E-Commerce. URL www.ifip2002.cbs.dk (co-program chair).
- IFIP/ TC8 WG8.6. Conference program committee member 2003. Diffusion and adoption of networked information technologies. URL <http://www.cbs.dk/conference/ifip8-6/>
- *International Electronic Commerce Grocery Shopping Workshop* (program committee member).
- *International Conference on E-Business 2002 (ICEB2002)* 23-26 May 2002, Beijing, P. R. China URL <http://www.iceb2002.org> (program committee member).
- *IFIP Conference on eCommerce, eBusiness and eGovernment (I3E'2002)*, Lisbon, Portugal from 7-9 October 2002. (program committee member).
- *European Conference of Information Systems (ECIS)*. Doctoral consortium faculty member, 2000 (Copenhagen) and 2002 (Gdansk)

National boards/ committees

- FDIH's group on e-government (2005)
- Dansk IT's group on e-government (2004-)
- The Danish Board of Technology ("magt og modeller" and "erfaringer med store, statslige it-projekter")
- SundIT styregruppe

RECENT INTERNATIONAL PUBLICATIONS

INTERNATIONAL JOURNAL PAPERS

1. Andersen, Kim Viborg, Henriksen, Helle Zinner, Sannarnes, Møyfrid, & Enemærk, Mette (in progress). Review of e-government 2003-2005. To be submitted to INFORMATION POLITY.
2. Henriksen, Helle Zinner & Andersen, Kim Viborg (in progress). Pakistan – legov. To be submitted to INFORMATION SYSTEMS MANAGEMENT (<http://www.ism-journal.com>) Electronic Records Management Special Issue, Submission deadline: January 10, 2007
3. Andersen, Kim Viborg, Henriksen, Helle Zinner (in progress). Ebhutus. To be

submitted to ELECTRONIC JOURNAL OF IT IN DEVELOPING COUNTRIES
URL

<http://www.ejisdc.org/ojs2/index.php/ejisdc>

4. Andersen, Kim Viborg (submitted). Management of e-Government: Assessment of Cost-Benefit. Submitted to *Journal of Strategic Information Systems* (JSIS), October 8th 2006
5. Andersen, Kim Viborg, Henriksen, Helle Zinner, Secher, Christine, & Medaglia, Rony (forthcoming). Cost of eParticipation: The Management Challenges. *Transforming Government: People, Process and Policy*, 1(1).
6. Andersen, K. V. (forthcoming). Five Key Challenges for Management of E-government. *Electronic Journal of E-government*, 4(1) URL <http://www.ejeg.com>
7. Andersen, K. V., & Henriksen, H. Z. (2006). E-Government Maturity Models: Extension Of The Layne And Lee Model. *Government Information Quarterly*, 23(2), 236-248 URL <http://www.elsevier.com/locate/govinf/>
8. Andersen, K. V., Grönlund, Å, Moe, C. E., & Sein, M. (2005). E-Government in Scandinavia. *Scandinavian Journal of Information Systems*, 17(2), 3-10. URL <http://www.cs.auc.dk/SJIS>
9. Andersen, K. V., Roman Beck, Rolf Wigand, Niels Bjørn-Andersen, & Eric Brousseau (2005). European e-commerce policies in the pioneering days, the gold rush and the post-hype era. *Information Polity*, 9(3/4), 217-232. URL <http://www.iospress.nl/html/15701255.html>
10. Andersen, K. V. & Henriksen, H. Z. (2005). The First Leg of E-government Research: Domains and Application Areas 1998-2003. *International Journal of Electronic Government Research*, 1(4), 26-44. URL <http://www.idea-group.com/journals/details.asp?id=4298>
11. Henriksen, Helle Zinner and Andersen, Kim Viborg (2004). Diffusion of e-commerce in Denmark: An Analysis of Institutional Intervention. *Knowledge, Technology and Policy*, 17(2), 63-81 URL <http://www.moted.org/kt&p/>
12. Andersen, K. V., Upkar Varshney, & Ann Fogelgren-Pedersen (2003). Mobile organizing using information technology in government: *Information, Communication and Society*, 6(2), 211-228.
13. Andersen, K. V., Bjørn-Andersen, N., & Henriksen, H. Z. (2003, july). Globalization and E-commerce: Environment and Policy in Denmark. *Communications of the AIS* (CAIS), 10, article 7. URL <http://cais.aisnet.org/>
14. Andersen, K. V., & Bjørn-Andersen, N., & Dedrick, Jason (2003). Governance Initiatives Creating a Demand-Driven E-Commerce Approach: The Case of Denmark. *Information Society*, 19(1), 95-105.
15. Danziger, J. N., & Andersen, K. V. (2002). Impacts of IT on Politics and the Public Sector: Methodological, Epistemological, and Substantive Evidence from the "Golden Age" of Transformation. *International Journal of Public Administration*, 25(5), 591-627. ISSN 0190-0692. Available via URL <http://www.dekker.com>
16. Greve, C., & Andersen, K. V. (2000). Management of telecommunication service provision: An analysis of the TeleDenmark Company 1990-1998. *Public*

Management, 3(1), 35-52

17. Sekiguchi, Y., & Andersen, K. V. (1999). Information systems in Japanese government. *Information Infrastructure and Policy*, 6(3), 109-26.
18. Löfgren, K., Andersen, K. V., & Sørensen, M. F. (1999). The Danish Parliament Going Virtual. *Parliamentary Affairs*, 52(3), 493-502.
19. Andersen, K. V., Bjørn-Andersen, N., & Juul, N. C. (1998, November). Electronic commerce: A battle on regulation, standards, transportation media and business integration. Special issue of *Australian Journal of Information Systems*, 130-44.
20. Andersen, K. V. (1997, July). Limping towards the information society: Challenges for the Japanese Local Government (in Japanese). *Jichitai Johoka Repoto* [Information Technology in Local Governments]. Special issues: IT in the Welfare Area. Published by the Japan Management Association Research Institute, Tokyo, Japan.
21. Andersen, K. V., Greve, C., & Torfing, J. (1996). Reorganizing the Danish Welfare State: 1982-93. *Scandinavian Studies*, 68(2), 161-87.
22. Andersen, K. V. (1995). Computers, Economic Modeling, and Politics: A Review of the Literature. *Social Science Computer Review*, 13(3), 320-40.
23. Andersen, K.V., & Danziger, J. N. (1995). Information Technology and the Political World: The Impacts of IT on Capabilities, Interactions, Orientations, and Values. *International Journal of Public Administration*, 18(11), 1693-1724.
24. Andersen, K. V., & Kraemer, K. L. (1994). Implications and Conflicts of Computerization in the Government in the U.S. and Scandinavia. *Scandinavian Journal of Information Systems*, 6, 3-24.
25. Andersen, K. V., & Kraemer, K. L. (1994). Information Technology and Transitions in the Public Service: A Comparison of Scandinavia and the United States. *European Journal of Information Systems*, 4, 51-63.
26. Kraemer, K. L., Andersen, K. V., & Perry, J. (1994). Computers in the U.S. and Scandinavia. *International Journal of Public Administration*, 17(10), 1871-1905.
27. Andersen, K. V., & Madsen, P. K. (1992). Expelled from the Garden of Eden: The Politics of Economic Modeling in Denmark. *Informatization and the Public Sector*, 2(3), 233-58.

BOOKS PUBLISHED

1. Andersen, K. V. (in progress). E-government – the management perspective
2. Wimmer, Maria, Scholl, Hans Jochen, Grönlund, Åke, & Andersen, Kim Viborg. (Eds.). (2006). Electronic Government. Proceedings of the 5th International EGOV Conference 2006. September 4-8, 2006. Krakow, Poland. Linz. Lecture Notes in Computer Science LNCS 4084. Berlin: Springer-Verlag. ISBN 3-540-37686-0.
3. Grönlund, Åke, Scholl, Hans Jochen, Andersen, Kim Viborg, & Wimmer, Maria. (Eds.). (2006). Electronic Government: Communication Proceedings of the Fifth International EGOV Conference 2006. September 4-8, 2006. Krakow, Poland. Linz, Austria: Trauner Verlag. ISBN 3-85487-994-6.
4. Andersen, K. V. & Maddalena Sorrentino (2005). E-government in azione. Tecnologie e

cambiamento organizzativo nel settore pubblico. Milan: Franco Angeli Publishers. ISBN: 88-464-7111-3

http://www.francoangeli.it/Ricerca/Scheda_Libro.asp?ID=13573&Tipo=Libro

5. Andersen, K. V., Debenham, & Wagner, R. (Eds.). (2005). Database and Expert Systems Applications. Proceedings of the 16th International DEXA Conference. Lecture Notes in Computer Science, nr. 3588. Springer-Verlag Berlin. (about 900 pages)
6. Maria A. Wimmer, Roland Traunmüller, Ake Grönlund, Kim V. Andersen (Eds.). (2005). Electronic Government. Proceedings of the 4th International Conference EGOV 2005, LNCS # 3591, Springer Verlag, Heidelberg et al (ISBN 3-540-28466-4) (about 350 pages)
7. Kim V. Andersen, Ake Grönlund, Roland Traunmüller, Maria A. Wimmer (Eds.). (2005). Electronic Government. Workshop and Poster Proceedings of the Fourth International EGOV Conference, Schriftenreihe Informatik # 15, Trauner Verlag, Linz (ISBN 3-85487-830-3) (about 500 pages)
8. Andersen, K. V. (2004). *E-government and Public Sector Process Rebuilding: Dilettantes, Wheel Barrows and Diamonds*. Amsterdam: Kluwer. ISBN: 1-4020-7994-X.
9. Elliot, Steve, Andersen, Kim Viborg, Trauth, Eileen & Reich, Siegfried (Eds.). (2004). Multi-disciplinary solutions to industry & government's e-business solutions. Trauner Verlag. ISBN 3-85487-620-3.
10. Andersen, K. V., & Vendelø, M. T. (Eds.). (2004). *The Past and Future of Information Systems*. Butterworth-Heinemann. ISBN: 0750661410.
11. Andersen, Kim Viborg, Elliot, Steve, Swatman, Paula, Trauth, Eileen & Bjørn-Andersen, Niels (2003). *Seeking success in e-business: A multidisciplinary approach*. Amsterdam: Kluwer. ISBN 1-40207450-6.
12. Elliot, S., Andersen, K. V., Swatman, P., & Reich, S. (Eds.). (2002). *Developing a dynamic, integrative, multidisciplinary research agenda in e-commerce/ e-business*. BICE Press Ourimbah NSW, Australia. ISBN 0-9579771-1-5.
13. Andersen, K. V., Juul, N. C., Henriksen, H. Z., Bjørn-Andersen, N., & Bunker, D. (2000). *Business-to-business e-commerce: Enterprises facing a turbulent world*. Copenhagen: DJØF-publishers. ISBN 87-574-0258-2.
14. Andersen, K. V. (Ed.). (1997). *EDI and data networking in the public sector*. Amsterdam: Kluwer. ISBN 0-7923-8021-5.
15. Andersen, K. V. (Ed.). (1995). *Information systems in the political world: Implementation, use and implications of economic modeling*. Amsterdam: IOS Press. ISBN 90-5199-232-7

CONTRIBUTIONS TO BOOKS, REVIEWS ETC. (International)

1. Andersen, K. V. & Fogelgren-Pedersen, A. (in progress). Dependent and independent variables of m-government adoption. I. Kushchu, Ed., *Mobile government: An emerging direction in e-government*. Idea Group Inc.
2. Andersen, K. V. (2006, forthcoming). Management of E-participation. In Andrew Rosenbaum, Ed., *Knowledge Transfer in E-Government*. Allegra Communications,

3. Andersen, Kim Viborg, Henriksen, Helle Zinner, & Rasmussen, Eva Born (forthcoming, 2006). Re-organizing Government using IT: The Danish Model. In P. G. Nixon, Ed., *E-government in Europe: Re-Booting the State*. London: Routledge.
4. Helle Zinner Henriksen, Kim Viborg Andersen, & Deniz Øskan Kerstens (2007). Suppliers' E.maturity for Public E-Procurement. In Ari-Veikko Anttiroiko & Matti Mälkiä, Eds., *Encyclopedia of Digital Government*, Volume III (pp. 1492-1497). Hershey, PA: Idea Group Publishing.
5. Andersen, K. V., & Kraemer, K. L. (forthcoming). Information Technology and Transitions in the Public Service: A Comparison of Scandinavia and the United States. In Lynne Markus, Sue Newell, & Robert D Galliers (Eds.), *Exploring Information Systems Research Approaches*. Routledge.
6. Andersen, Kim Viborg (2006). e-Participation Management: Policy-input from DEMO-Net. In Paul Cunningham & Miriam Cunningham (Eds.), *Exploiting the Knowledge Economy: Issues, Applications, Case Studies*. Volume 3, Part I, pp. 370-374. Amsterdam: IOS Press.
7. Andersen, K. V., & Pedersen, Ann Fogelgren (2004). Digital, networked business: Mobile organizing using information technology. In Subir Chowdhury (ed.), *Next Generation Business Handbook: New Strategies from Tomorrow's Thought Leaders*. New York: Wiley & Sons. ISBN 0471669962.
8. Andersen, K. V., & Vendelø, M. T. (2004). Introduction. In K. V. Andersen & M. T. Vendelø (Eds.), *The Past and Future of Information Systems*. Butterworth-Heinemann. ISBN: 0750661410.
9. Andersen, K. V., & Henriksen, H. Z. (2004). B2B e-Commerce Diffusion: The Efficacy of Institutional Discourse. In G. I. Doukidis, N. A. Mylonpoulos & N. Pouloudi (eds.), *Regulating B2B e-commerce Magnitude and Attitude Diffusion*. Harrisburg, Penn.; Idea Group Publishing.
10. Henriksen, H.Z., Andersen, K.V., and Pedersen, T. (2002) IS Innovation: Adoption of B2B e-Commerce. In Monteiro, J.L., Swatman, P.M.C., and Tavares, L.V. (eds.), *Towards the Knowledge Society: eCommerce, eBusiness and eGovernment*. Boston: Kluwer Academic Publishers.
11. Andersen, K. V. (2000). Health data network: Organizational and political challenges. In S. Nagel (Ed.), *Handbook of Global Technology Policy* (pp. 337-53). New York: Marcel Dekker.
12. Andersen, K. V. (1999). Reengineering public sector organisations using information technology. In R. Heeks (ed.), *Reinventing government in the information age: International practice in IT-enabled public sector reform* (pp. 312-39). London: Routledge.
13. Andersen, K. V. (1998). Electronic models in the public sector: Automating democracy? In Wim van de Donk and Ig. Snellen (eds.), *Public administration in the information age: A handbook* (pp. 405-24). Amsterdam: IOS Press.
14. Andersen, K. V. (1997). Health data network. In K.V. Andersen (Ed.), *EDI and data networking in the public sector* (pp. 173-98). Amsterdam: Kluwer.
15. Andersen, K. V. (1997). Conclusions: An analysis of the contributions. In K.V. Andersen

- (ed.), *EDI and data networking in the public sector* (pp. 303-18). Amsterdam: Kluwer.
16. Andersen, K. V., & Danziger, J. N. (1995). Impacts of IT on capabilities, interactions, orientations and values. In K. V. Andersen (Ed.), *Information systems in the political world: Implementation, use and implications of economic modeling* (pp. 65-78) Amsterdam: IOS Press.
 17. Andersen, K. V. (1995). Challenges posed by IT in the decision-making processes. In K. V. Andersen (Ed.), *Information systems in the political world: Implementation, use and implications of economic modeling* (pp. 45-64) Amsterdam: IOS Press.
 18. Andersen, K. V. (1995). Computerized economic modeling and politics. In K. V. Andersen (Ed.), *Information systems in the political world: Implementation, use and implications of economic modeling* (pp. 79-110) Amsterdam: IOS Press.
 19. Andersen, K. V. (1995). Implementing regional computerized economic-demographic models. In K. V. Andersen (Ed.), *Information systems in the political world: Implementation, use and implications of economic modeling* (pp. 211-32). Amsterdam: IOS Press.
 20. Andersen, K. V. & Madsen, P. K. (1995). Expelled from the Garden of Eden: The politics of economic modeling in Denmark. In K. V. Andersen (Ed.), *Information systems in the political world: Implementation, use and implications of economic modeling* (pp. 233-56). Amsterdam: IOS Press.
 21. Andersen, K. V. (1995). Economic modeling as an utopian ethos of planners? In K. V. Andersen (Ed.), *Information systems in the political world: Implementation, use and implications of economic modeling* (pp. 257-270). Amsterdam: IOS Press.
 22. Andersen, K. V., & Dutton, W. H. (1995). Living with models: The future of economic modeling in political decision-making processes. In K. V. Andersen (Ed.), *Information systems in the political world: Implementation, use and implications of economic modeling* (pp. 65-78). Amsterdam: IOS Press.
 23. Andersen, K. V. (1994). Implementing Decision Support Systems: Lessons Learned from Implementing A Danish Regional Computerized Economic-Demographic Model. In M. Khosrowpour (Ed.), *Information Technology and Organizations: Challenges of New Technologies* (pp. 359-85). Harrisburg, PA: Idea Group Publishing.

REVIEWS

Reviewer for ACM/Kluwer Journal on Mobile Networks (MONET), European Conference on Information Systems, Electronic Grocery Shopping Conference, Public Management, Public Understanding of Science, Information, Communication and Society, FrameV-applications and ongoing EU-projects, Pearson Education Publishers.

Review on "Politics, governance and technology" *Information, Communication and Society*

Review on "The First 100 Feet: Options for Internet and Broadband Access" *Information, Communication and Society*, 3(1), 130 (2000).

Review on "Politics, governance, and technology" *Information, Communication and Society*, 3(1), 131 (2000).

Review on "The Politics of Economic Modeling." *Informatization and the Public Sector*, 2(1), 93-94 (1992).

PAPERS AT INTERNATIONAL CONFERENCES

1. Andersen, Kim Viborg (2006). e-Participation Management: Policy-input from DEMO-Net. eChallenges October 25-27 2006, Barcelona. www.echallenges.org
2. Sannarnes, Møyfrid Kårstad, Henriksen, Helle Zinner, & Andersen, Kim Viborg (2006). The E-Government Melting Pot: Lacking New Public Management and Innovation Flavor. In: Wimmer, Maria, Scholl, Hans Jochen, Grönlund, Åke, & Andersen, Kim Viborg. (eds.), *Electronic Government. Proceedings of the 5th International EGOV Conference 2006* (pp. 25-36). September 4-8, 2006. Krakow, Poland. Linz. Lecture Notes in Computer Science LNCS 4084. Berlin: Springer-Verlag. ISBN 3-540-37686-0.
3. Andersen, Kim Viborg (2006). E-Participation Behind Closed Doors: Online Evaluation of Teaching Performance. In: Wimmer, Maria, Scholl, Hans Jochen, Grönlund, Åke, & Andersen, Kim Viborg. (eds.), *Electronic Government. Proceedings of the 5th International EGOV Conference 2006* (pp. 119-127). September 4-8, 2006. Krakow, Poland. Linz. Lecture Notes in Computer Science LNCS 4084. Berlin: Springer-Verlag. ISBN 3-540-37686-0.
4. Alwasiak, Staszek, Andersen, Kim Viborg, & Morphet, Janice (2006). Expenditure and Efficiency Gains Implementing eGovernment. In Grönlund, Åke, Scholl, Hans Jochen, Andersen, Kim Viborg, & Wimmer, Maria. (eds.), *Electronic Government: Communication Proceedings of the Fifth International EGOV Conference 2006* (pp. 383-384). September 4-8, 2006. Krakow, Poland. Linz, Austria: Trauner Verlag. ISBN 3-85487-994-6.
5. Andersen, Kim Viborg (2006). Management of e-Participation: Budget and Cost Constraints. Eastern-European E-Gov Days. 19 – 22 April 2006, Prague (CZ) URL <http://www.epma.cz/Docs/EEEGov%20Days/EEEGov%20Days%20-%20programme%20with%20presentations.htm>
6. Andersen, K. V. (2006). Delivering external expertise to the rural SMEs – how and to what extent can ICT-solutions be used? Anne Matilainen (ed.), *ICT- Tools for Providing Information, Advice and Services for Rural SMEs?* Seminar Proceedings. April 6-7 2006. Oulu, Finland. (pp. 19-25). ISBN 952-10-2575-1
7. Andersen, K. V. & Henriksen, H. Z. (2006). Reorganizing Government: Bhutan Visa Online. *Proceedings of the 39th Annual Hawaii International Conference on System Sciences (HICSS'06) Track 4* URL <http://csdl2.computer.org/comp/proceedings/hicss/2006/2507/04/250740071a.pdf>
8. Moe, C. E., Andersen, K. V., & Henriksen, H. Z. (2005). eProcurement: Love of Life and Overnight Temptations. *Electronic Government. Workshop and Poster Proceedings of the Fourth International EGOV Conference*, pp. 351-357. August 22-26, Denmark. Linz, Austria: Trauner Verlag. ISBN 3-85487-830-3
9. Andersen, K. V. & Juul, N. C. (2004). Digital Wheel Barrows in Local Government. *International Conference of Electronic Commerce*. June, 2004. Bled, Slovenia.
10. Henriksen, H. Z., Kerstens, D. Ø, & Andersen, K. V. (2004). Public eProcurement in Denmark: Measurements of Suppliers' eMaturity. *International Conference of Electronic Commerce*. June, 2004. Bled, Slovenia.
11. Ahmed, Amar Shazad, Andersen, Kim Viborg, Arnthórsson, Haukur, & Henriksen,

- Helle Zinner (2004). E-government: Pushing for Capabilities, Ignoring Values. DEXA 2004. Zaragoza 30 August – 3 September.
12. Ahmed, Amar Shazad, Andersen, K. V., Arnthórsson, Haukur, & Henriksen, Helle Zinner (2004). Stray Dogs And Wild Cats Tracking Down Information Systems In Government. *European Conference on Information Systems. June 2004. Turku, Finland*
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